



Rose-May Photography

Headshots | Film | Promotional

RESPONSE TO THE COVID-19 VIRUS

As we are all aware the Corona Virus is causing widespread concern and affecting businesses worldwide. As a professional photographer at Rose-May Photography I am committed to practising the highest standard of hygiene when conducting my business. From March 2020 changes to the way I conduct my business will be put in place to ensure high levels of personal hygiene, ultimately to minimise the risk/ spread of the COVID-19 virus.

PERSONAL & STUDIO HYGIENE

- Before each client arrives at my indoor studio I commit to thoroughly cleaning and sanitizing communal areas (e.g. benches, counters, seating, door handles and surfaces).
- Before each photography session I commit to thoroughly washing/ sanitizing my hands before handling equipment and client's wardrobe items.
- I commit to thoroughly washing/ sanitizing my hands after; eating, using the bathroom, sneezing, touching any heavily used surfaces (elevator buttons, communal building door handles etc)

ON SHOOT PREVENTATIVE MEASURES

From March 2020 Rose-May Photography will begin practising a strict NO-CONTACT policy during each photography session

- No-contact, verbal only greetings to clients (no handshakes, hugs etc)
- Verbal only direction for posing and hair/ clothing adjustments (no physical touching to clients body, clothing or hair)
- For outdoor locations I commit to keeping on hand a personal sanitizer
- During each shoot I will adhere to at least a 1 metre distance between myself and the client
- For CBD Outdoors locations I will direct the shoot set-ups to be out of public as much as possible, and will prioritise distancing from main roads, parks and busy pathways

MAKE-UP & HAIR STYLIST HYGIENE

In response to the virus each make-up artist will agree to adhere to the above on shoot preventative measures where possible. As make-up and hair styling involves some physical contact, each stylist wishes to ensure that they are thoroughly sanitizing all tools, products and their working space before and after use.

Each stylist also agrees to maintain a high level of personal hygiene and is happy to take extra precautions by wearing gloves and/ or a mask if requested.

RESCHEDULES & CANCELLATIONS

If you, or someone in your household are feeling flu-like symptoms such as; fever, coughing, sore throat, fatigue and shortness of breath. Please advise me via email or phone as soon as possible prior to your scheduled shoot date, so that we may either cancel or reschedule your session. I will also advise any upcoming clients if I am personally feeling any of the above symptoms.

Please let me know if you are experiencing personal hardship or financial concerns due to the effects of the country's response to the COVID-19 Virus (encouraged isolation, event cancellations and other temporary business closures). I can offer payment plans to pay for your session in small installments over an agreed amount of time or I can cancel or reschedule your session to a future date, where you believe your situation may have improved.

CONCLUSION

By taking the above steps I am able to ensure my business is able to run in the current conditions at the highest level. However I also understand if you would prefer to reschedule or cancel your session due to the impact of the country's isolation measures, during this time I am willing to waive usual cancellation fees. If you have any questions or concerns regarding any of the above information please do not hesitate to get in touch.